



## **'No Show' Policy**

*A "No Show" is considered to be absence at the time of one's tee time except when, in the event of inclement weather or emergencies, a "No Show" may be excused.*

### **Members:**

- 1) Any Member that books a tee-time MUST Check-in at the Pro Shop or via the Starter prior to play.
- 2) In the event that a member does not show for their tee time and does not notify the Pro Shop or Professional of their absence prior to their round, then a "No Show" will be recorded against that Member's name.
- 3) A "No Show" report will be run on a daily basis.
- 4) The Head Golf Professional or Associate/Assistant Golf Professional will call all PSGCC members whose names or guest (s') names appear on the daily report. All phone calls and investigations will be documented. If the "No Show" is determined to be a blatant absence, the phone call will be considered the member's first warning.
- 5) If a name appears for a second time on the "No Show" report, the member will be sent a reminder letter and a copy of the policy from the Board of Directors. This letter will be their second and final warning.
- 6) A third offence will lead to a suspension of their playing privileges for a 14-day period.
- 7) A fourth offence will require a further suspension which is to be decided by the Board of Directors.

### **Non-Members:**

- 1) All non-members booking for themselves or part of a group will have to submit a credit card number when booking a tee-time. Whether it is on-line via our PSGCC website or telephone call to a pro shop attendant.
- 2) If one person is making the booking for two or more golfers then that person will be informed that they are responsible for all the tee time bookings that are reserved (4some = 4 people show up for the scheduled time).
- 3) The customer is informed that the full amount will be charged if they do not show up for their tee time or they do not cancel at least 24 hours in advance (inclement weather is always an exception).

- 4) **Emergency Situations:** We understand that unforeseen circumstances may arise. If you experience an emergency or unavoidable situation, please contact us as soon as possible. We will do our best to accommodate your situation on a case-by-case basis.

For both Members and Non-Members who are booking a tee-time for a group (twosome or more) they must submit all the names of that group. They must also realize that they are responsible for informing all their playing partners of their tee-time and date (s). This means that the person making the booking is responsible for his/her group turning up.

**Contact details:**

- Pro-Shop telephone number (705) 342-5262
- Website: [www.parrysoundgolf.com](http://www.parrysoundgolf.com)